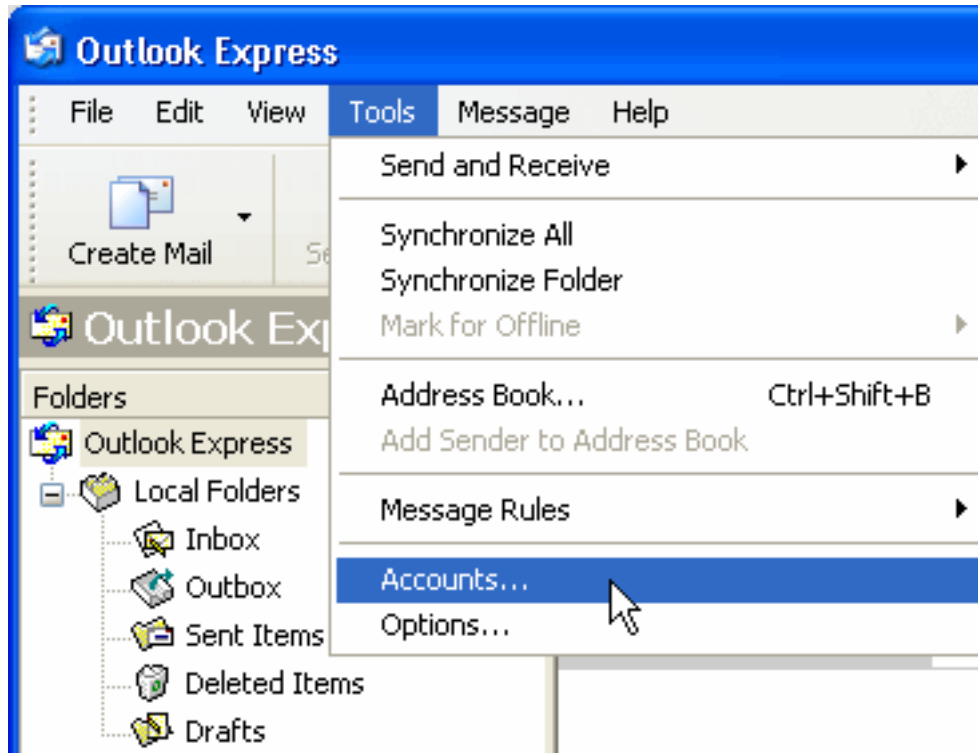


Q. How do I setup my account in Outlook Express 6?

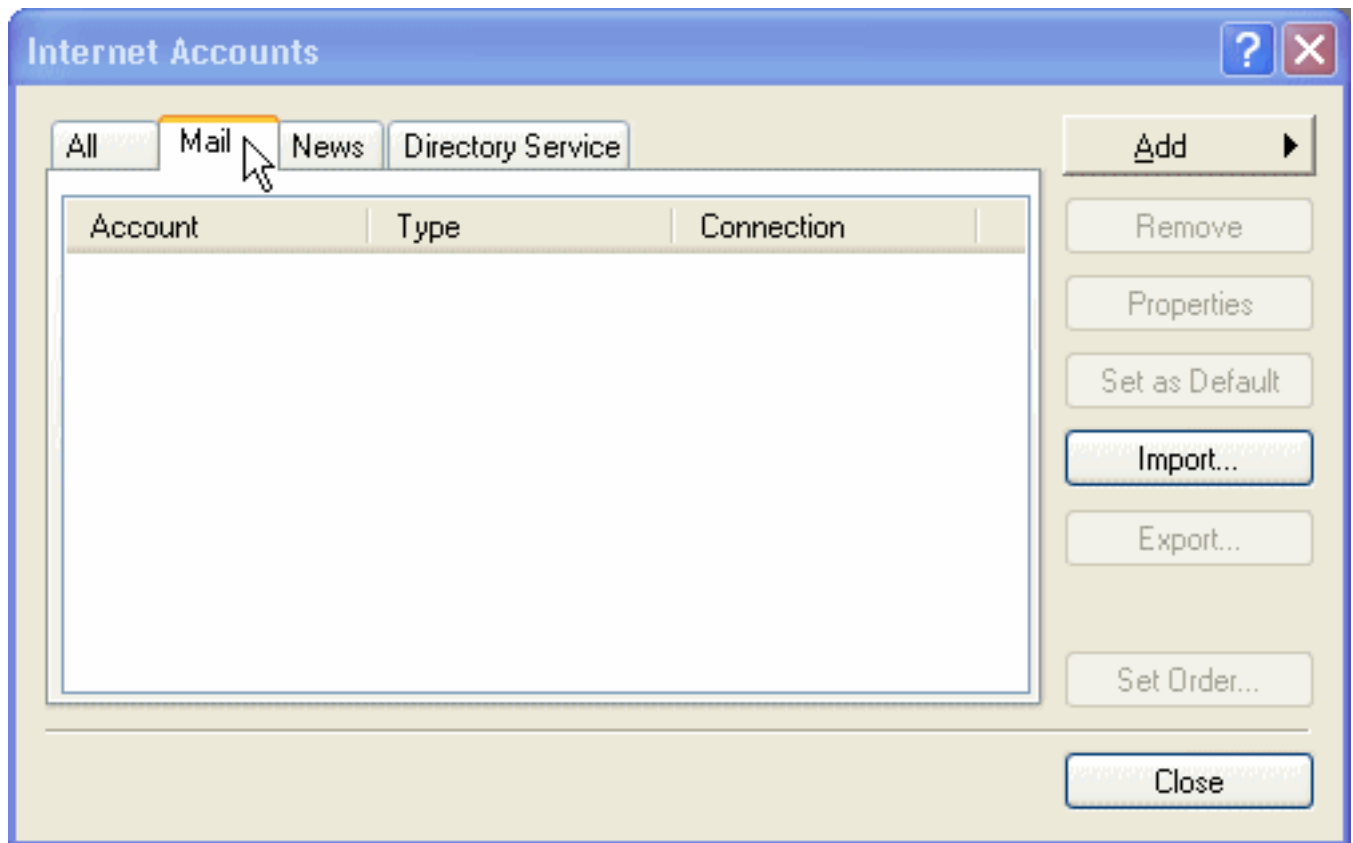
A. Step 1. Creating a new profile

1. Start Outlook Express. Select "Accounts..." from under "Tools"

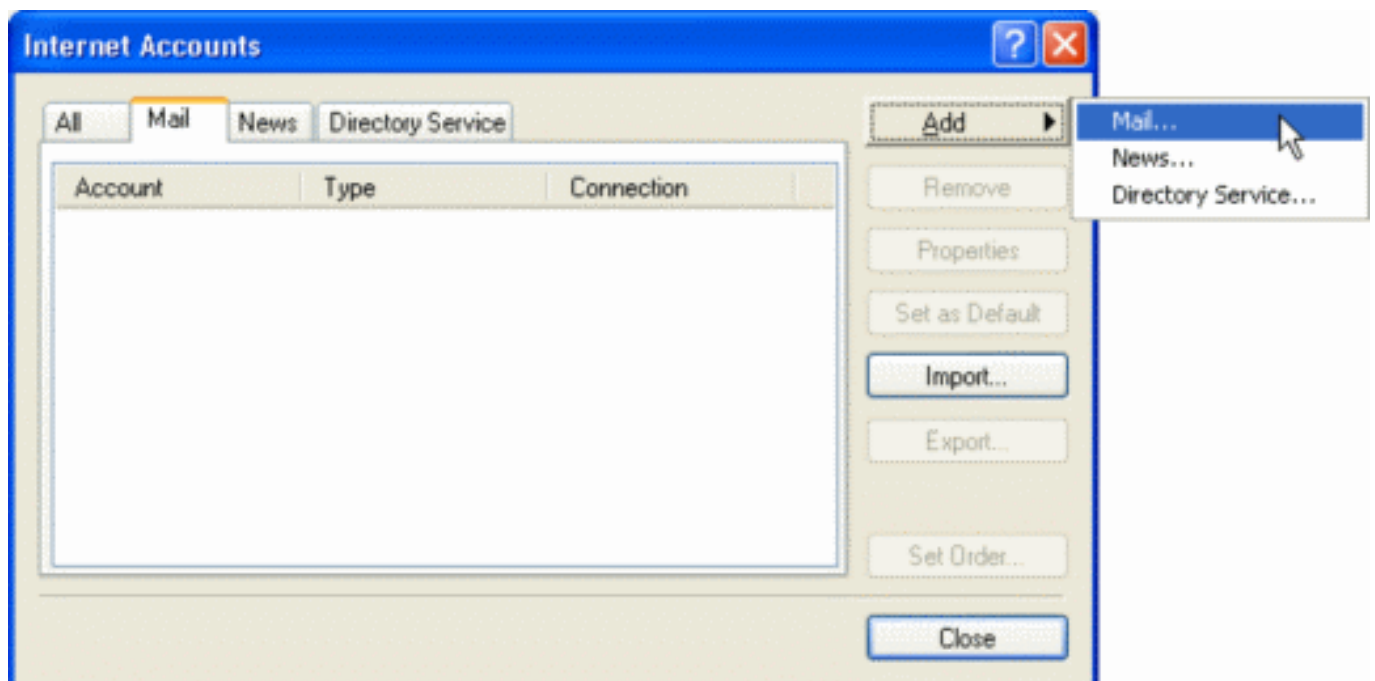
(If you already have an account setup, continue on to ["Step 2. Configuring/Modifying SMTP \(outgoing mail\) server."](#))



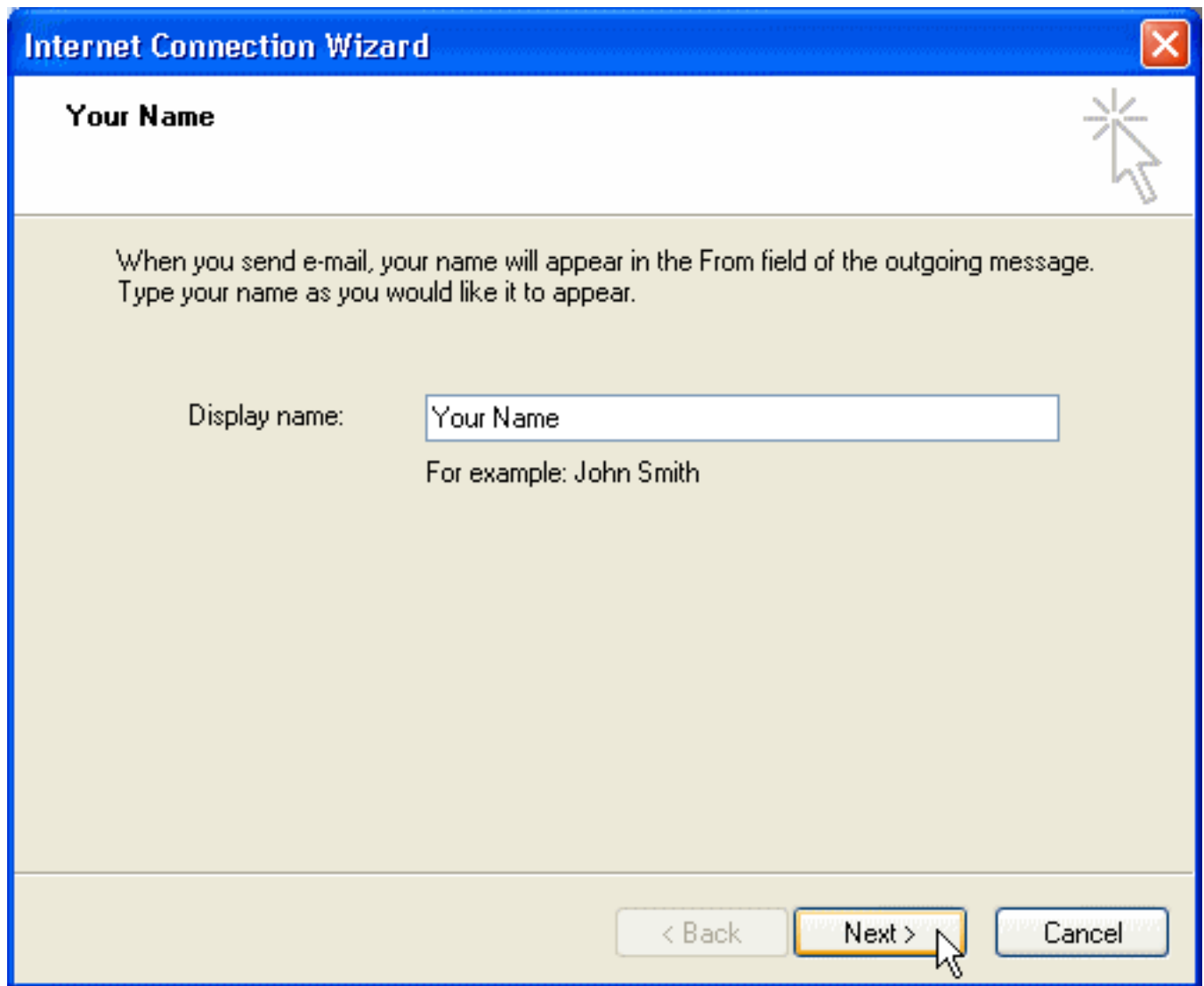
2. Click on the "Mail" tab in the "Internet Accounts" window.



3. If this is your first time setting up an account, click on "Add" and select "Mail." If you already have an account setup and listed here, please continue on to ["Step 2. Configuring/Modifying SMTP \(outgoing mail\) server."](#)



4. Enter your name in the "Internet Connection Wizard" page.

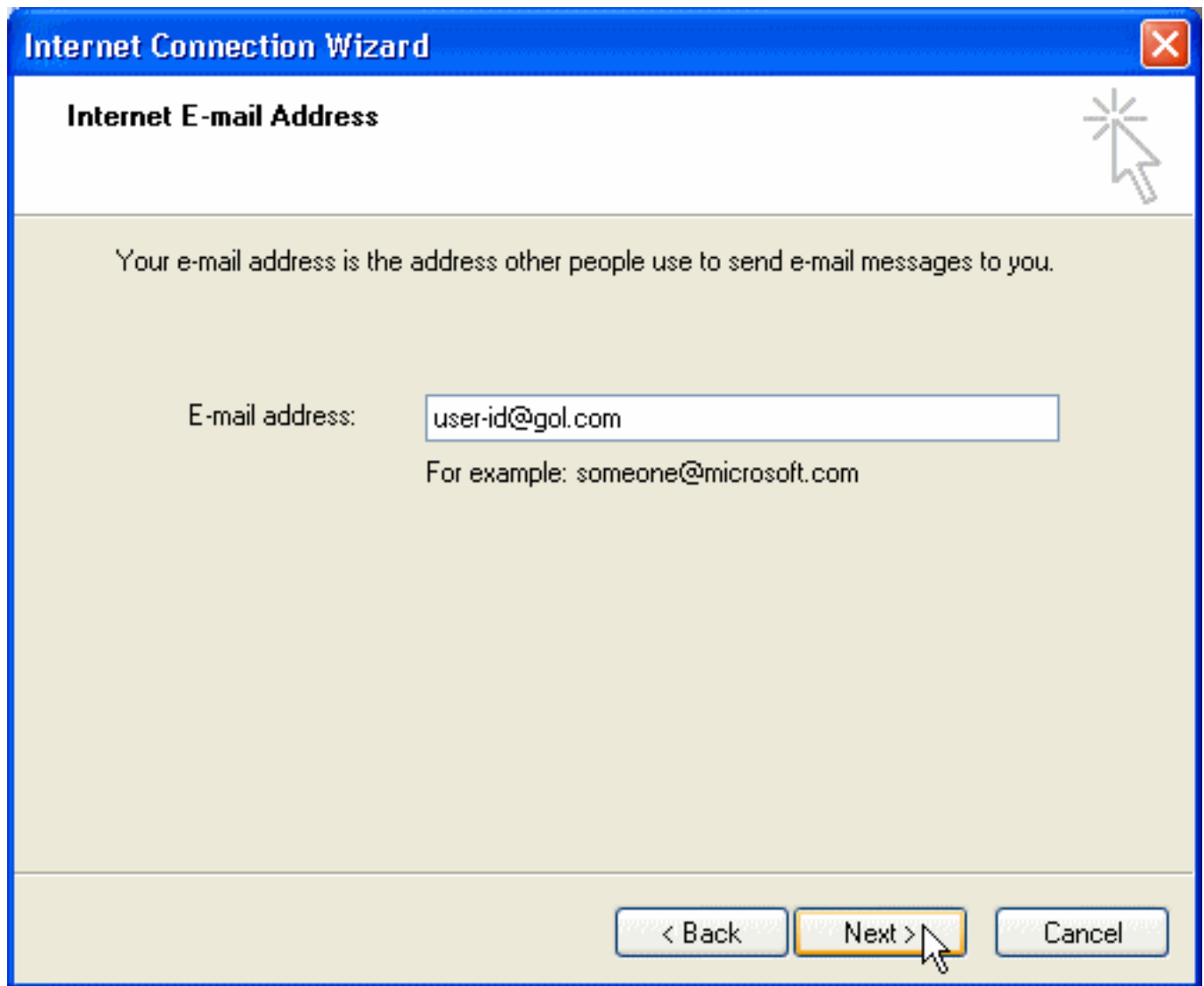


The screenshot shows a window titled "Internet Connection Wizard" with a blue title bar and a red close button. The main area has a light beige background. At the top left, the text "Your Name" is displayed. To the right of this text is a small icon of a star with a cursor pointing at it. Below the title, there is a paragraph of text: "When you send e-mail, your name will appear in the From field of the outgoing message. Type your name as you would like it to appear." In the center, the label "Display name:" is followed by a text input field containing the text "Your Name". Below the input field, the text "For example: John Smith" is shown. At the bottom right, there are three buttons: "< Back", "Next >", and "Cancel". The "Next >" button is highlighted with a yellow border, and a mouse cursor is pointing at it.

- Display name: Enter your name here

Click "Next."

5. Configure the "Internet E-mail Address" as follows:



Internet Connection Wizard

Internet E-mail Address

Your e-mail address is the address other people use to send e-mail messages to you.

E-mail address:

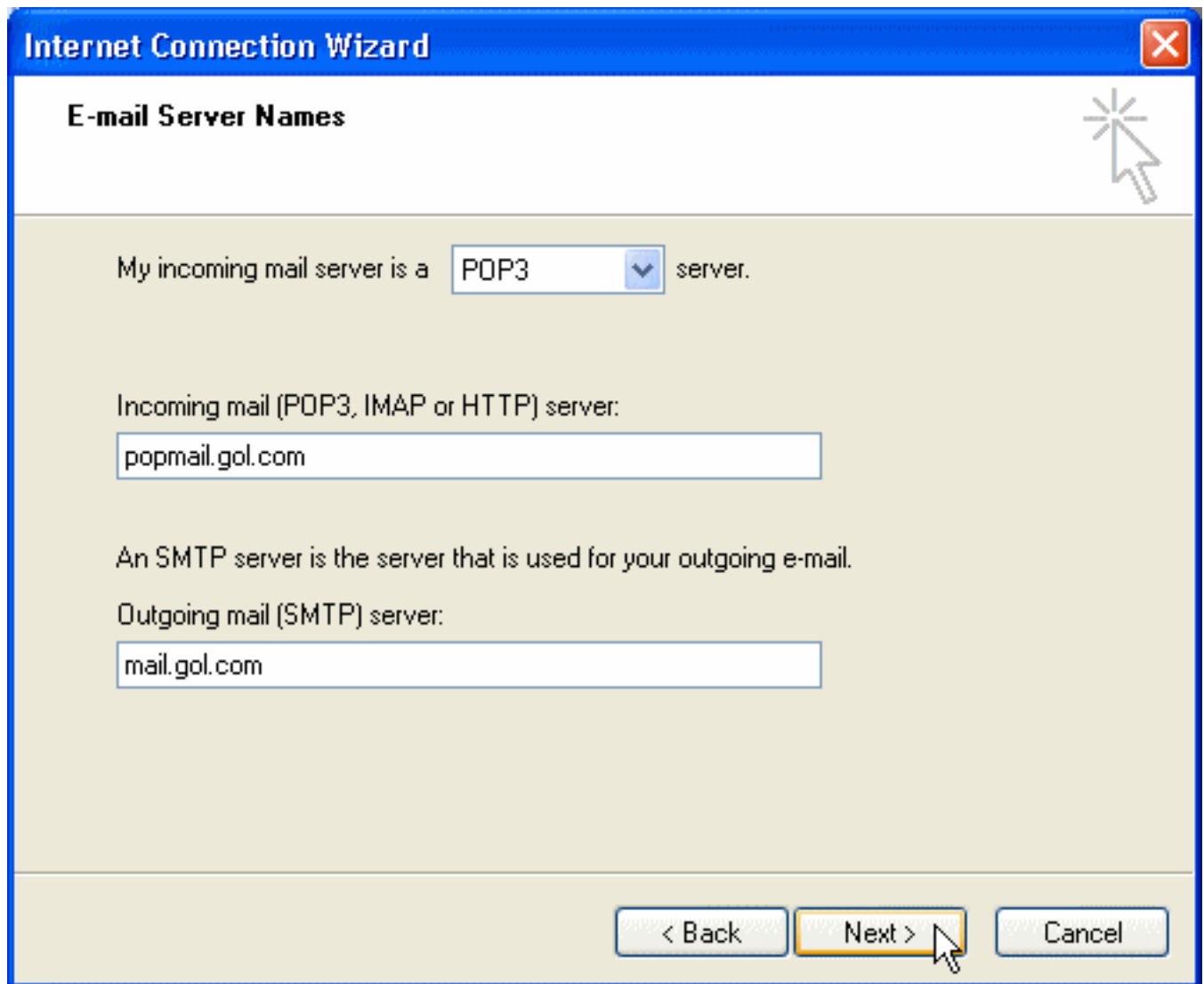
For example: someone@microsoft.com

< Back **Next >** Cancel

- E-mail address: Enter your email address here (user-id@gol.com)

Click "Next."

6. Configure the "E-mail Server Names" as follows:



Internet Connection Wizard

E-mail Server Names

My incoming mail server is a **POP3** server.

Incoming mail (POP3, IMAP or HTTP) server:
popmail.gol.com

An SMTP server is the server that is used for your outgoing e-mail.

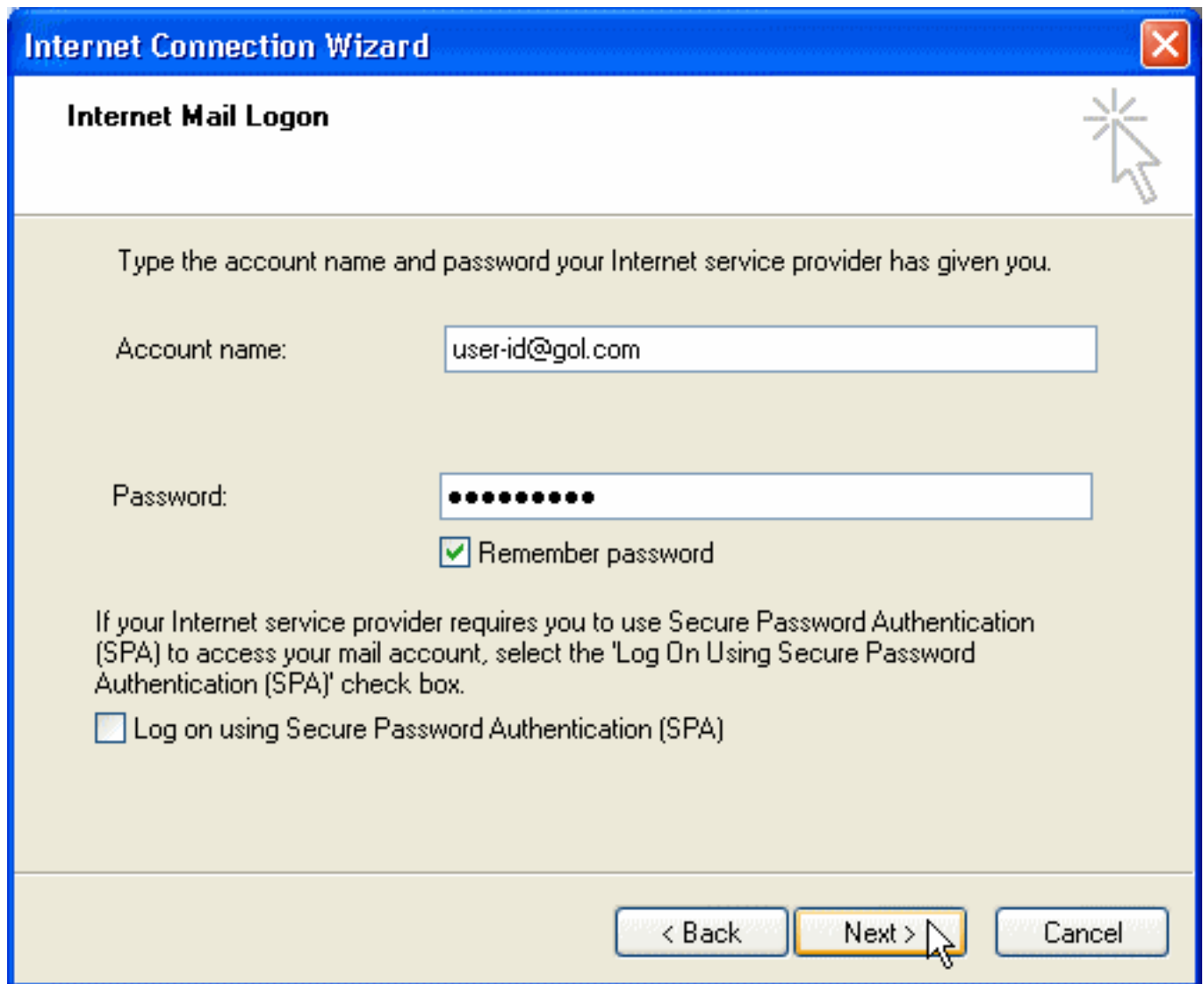
Outgoing mail (SMTP) server:
mail.gol.com

< Back **Next >** Cancel

- My incoming mail server is a "POP3" server.
- Incoming mail (POP3, IMAP, or HTTP) server: popmail.gol.com
- Outgoing mail (SMTP) server: mail.gol.com

Click "Next."

7. Configure "Internet Mail Logon" as follows:



The image shows a Windows-style dialog box titled "Internet Connection Wizard" with a sub-header "Internet Mail Logon". The main instruction reads: "Type the account name and password your Internet service provider has given you." There are two input fields: "Account name:" containing "user-id@gol.com" and "Password:" containing masked characters. Below the password field is a checked checkbox labeled "Remember password". A paragraph explains that if the ISP requires Secure Password Authentication (SPA), the user should select the "Log On Using Secure Password Authentication (SPA)" checkbox, which is currently unchecked. At the bottom are three buttons: "< Back", "Next >" (highlighted with a mouse cursor), and "Cancel".

Internet Connection Wizard

Internet Mail Logon

Type the account name and password your Internet service provider has given you.

Account name: user-id@gol.com

Password: ●●●●●●●●

☒ Remember password

If your Internet service provider requires you to use Secure Password Authentication (SPA) to access your mail account, select the 'Log On Using Secure Password Authentication (SPA)' check box.

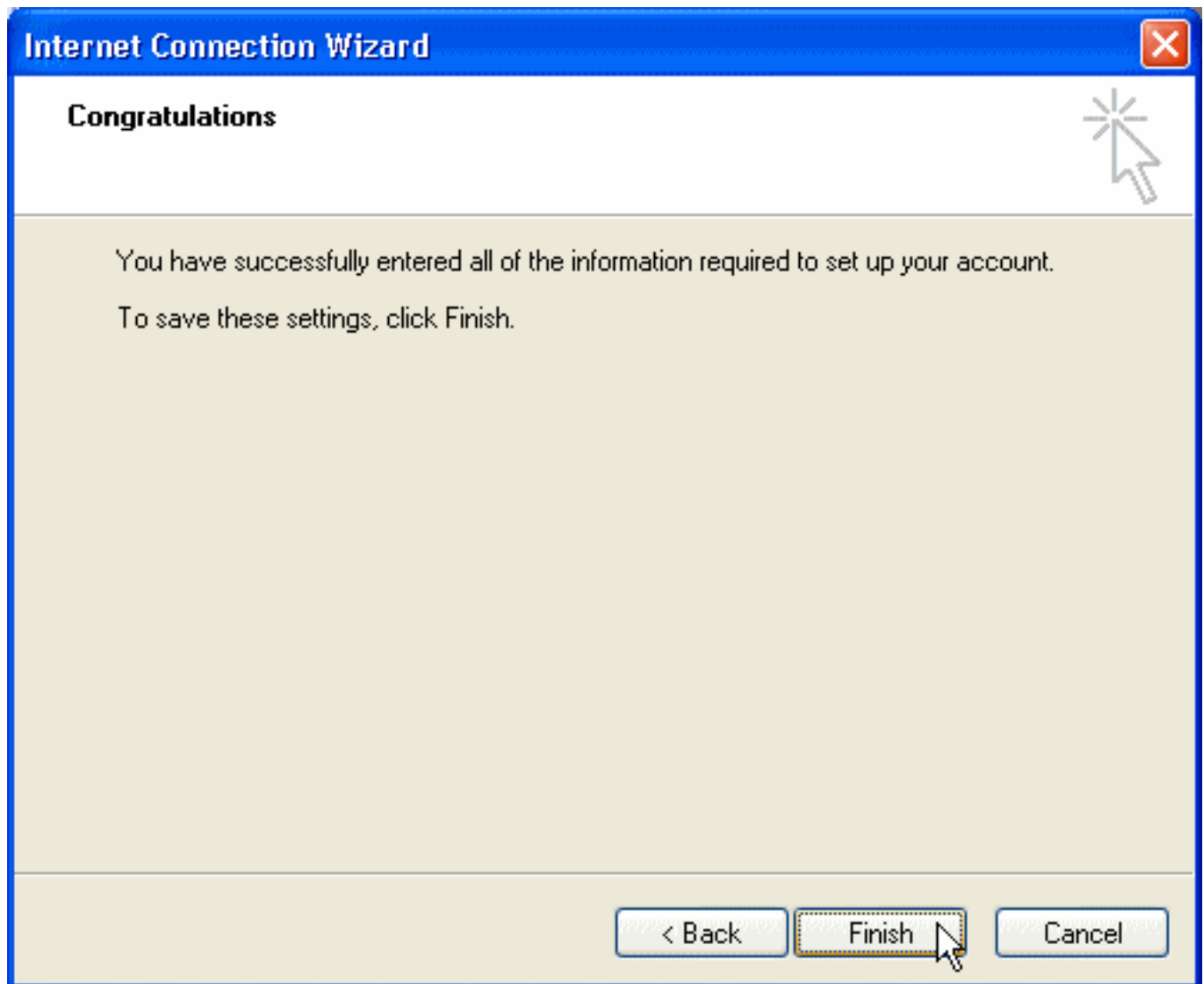
☐ Log on using Secure Password Authentication (SPA)

< Back Next > Cancel

- Account name: user-id@gol.com
- Password: Your Rakuten Broadband Premium account password

Click "Next."

8. Click "Finish" in the following screen.

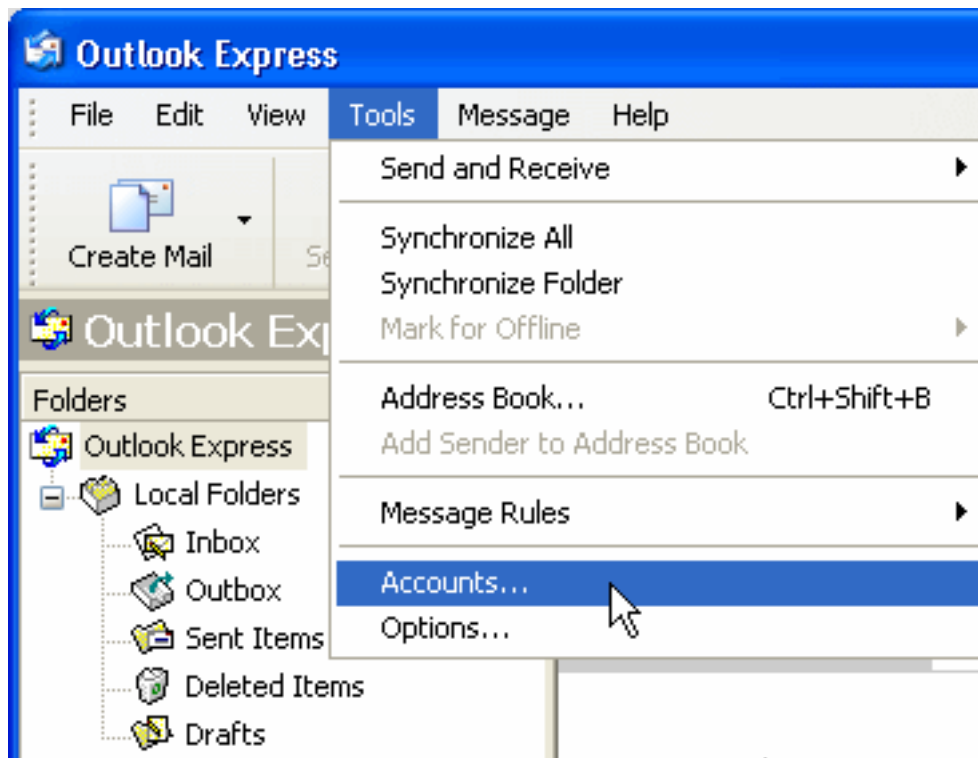


When the "Internet Connection Wizard" window goes away, you've finished configuring.

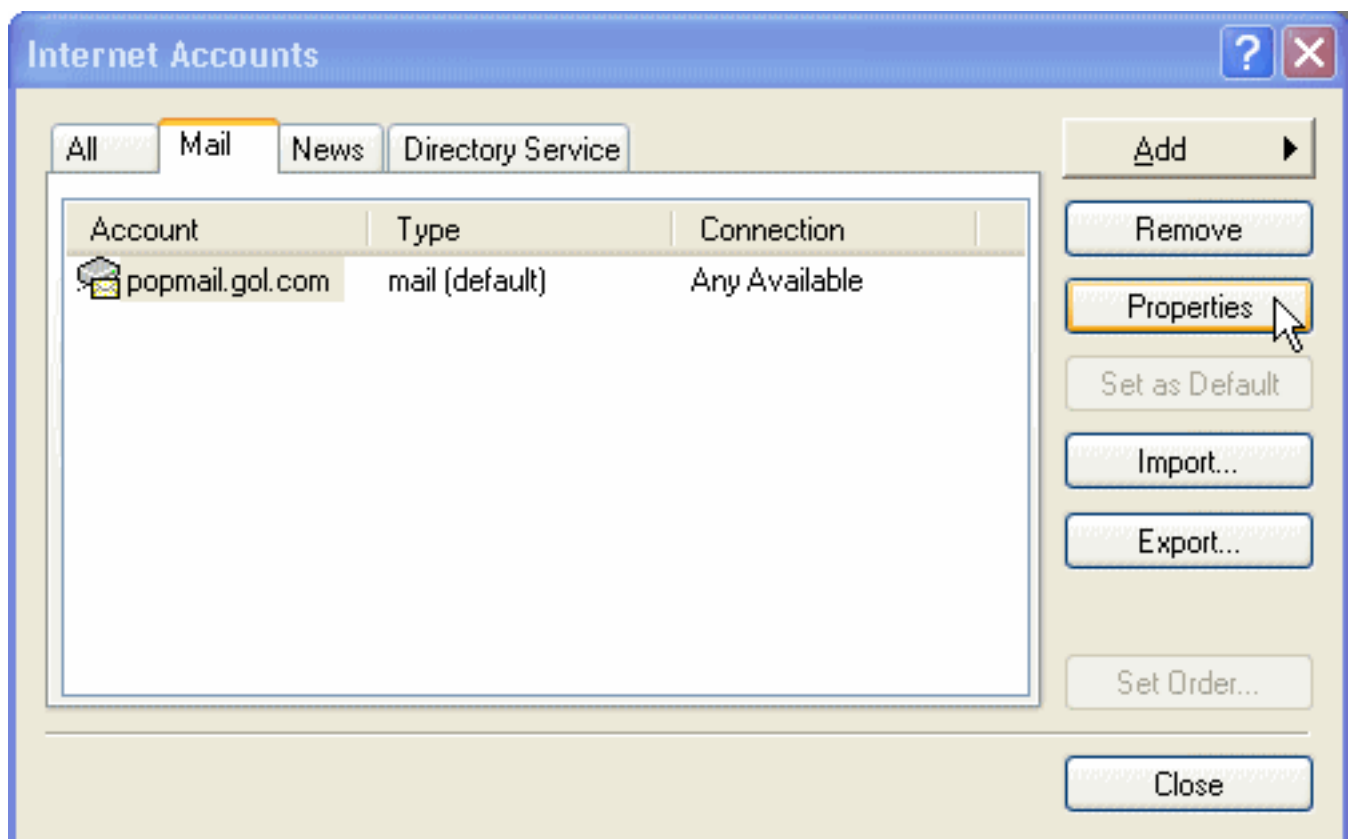
Please continue on to ["Step 2. Configuring/Modifying SMTP \(outgoing mail\) server."](#)

Step 2. Configuring/modifying SMTP (outgoing mail) server

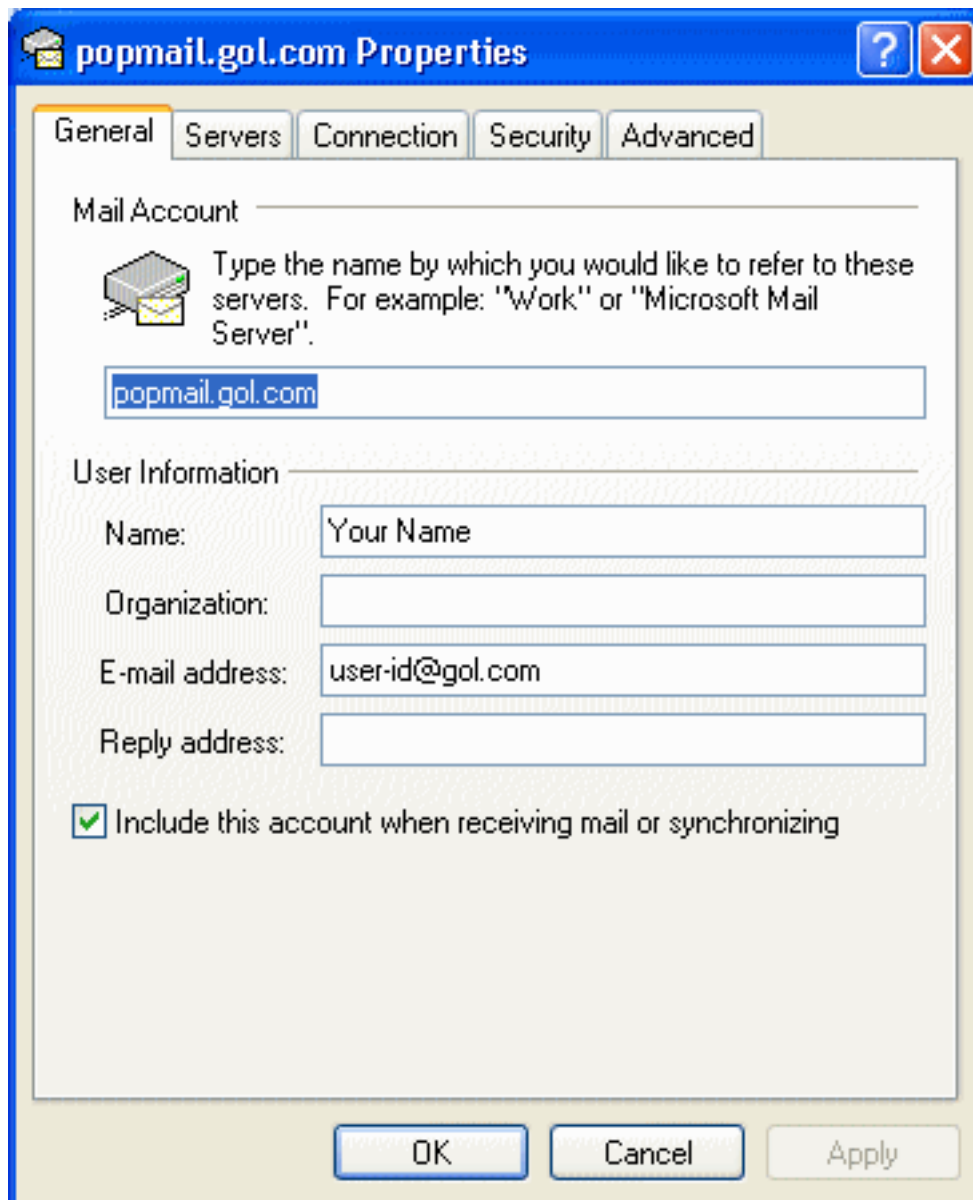
1. Start Outlook Express. Select "Accounts" from under "Tools."



2. Click on the "Mail" tab in the "Internet Accounts" window. Select your GOL configuration and click on "Properties."



3. Configure the "General" tab of "popmail.gol.com Properties" as follows:



popmail.gol.com Properties

General Servers Connection Security Advanced

Mail Account

Type the name by which you would like to refer to these servers. For example: "Work" or "Microsoft Mail Server".

popmail.gol.com

User Information

Name: Your Name

Organization:

E-mail address: user-id@gol.com

Reply address:

☒ Include this account when receiving mail or synchronizing

OK Cancel Apply

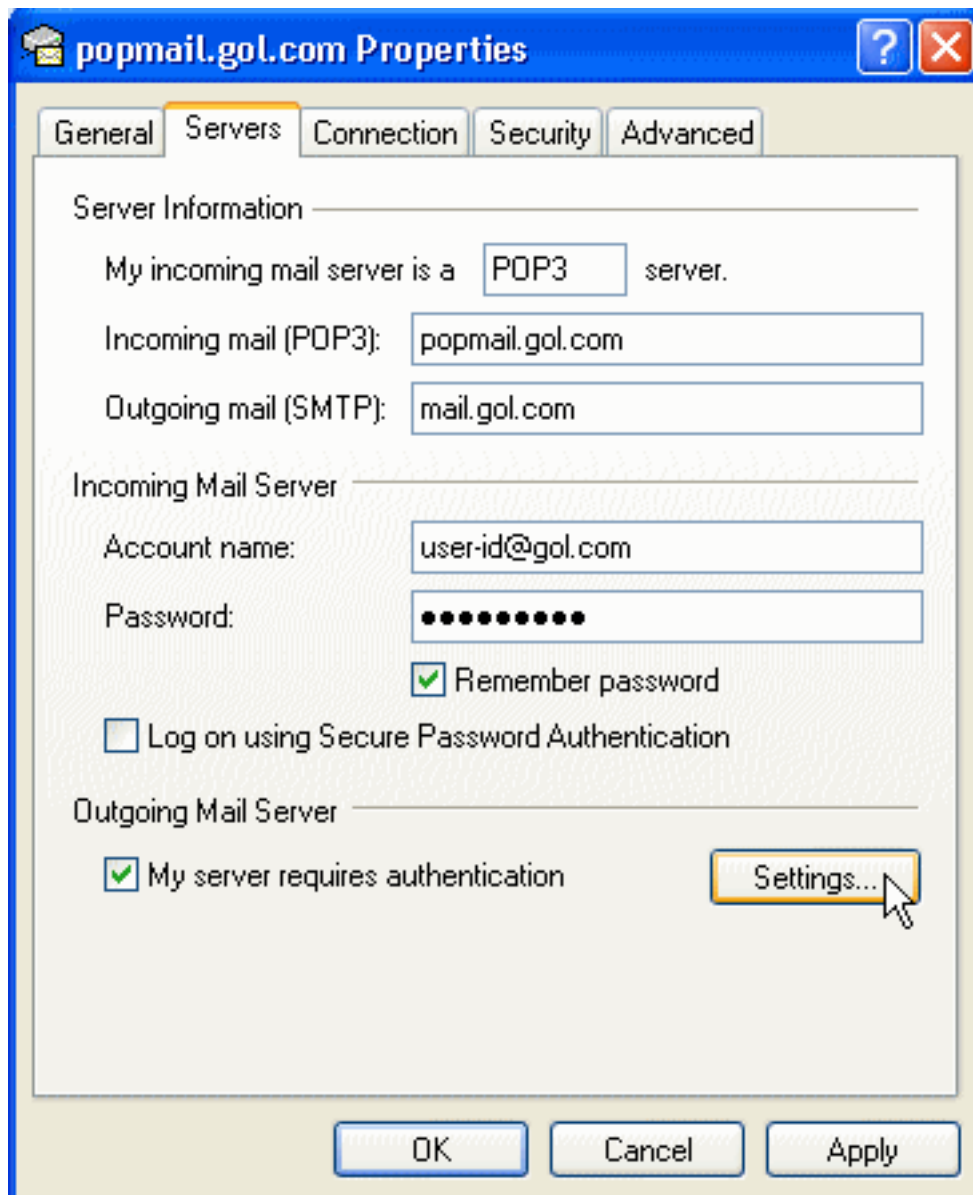
- Mail Account: popmail.gol.com

User Information

- Name: Your name
- Organization: Enter if required
- E-mail address: Your email address (user-id@gol.com)
- Reply address: Enter if a different reply-to address is required

Include this account when receiving mail or synchronizing: Check

4. Click on the "Servers" tab and configure as follows:



Server Information

- Incoming mail (POP3): popmail.gol.com
- Outgoing mail (SMTP): mail.gol.com

Incoming Mail Server

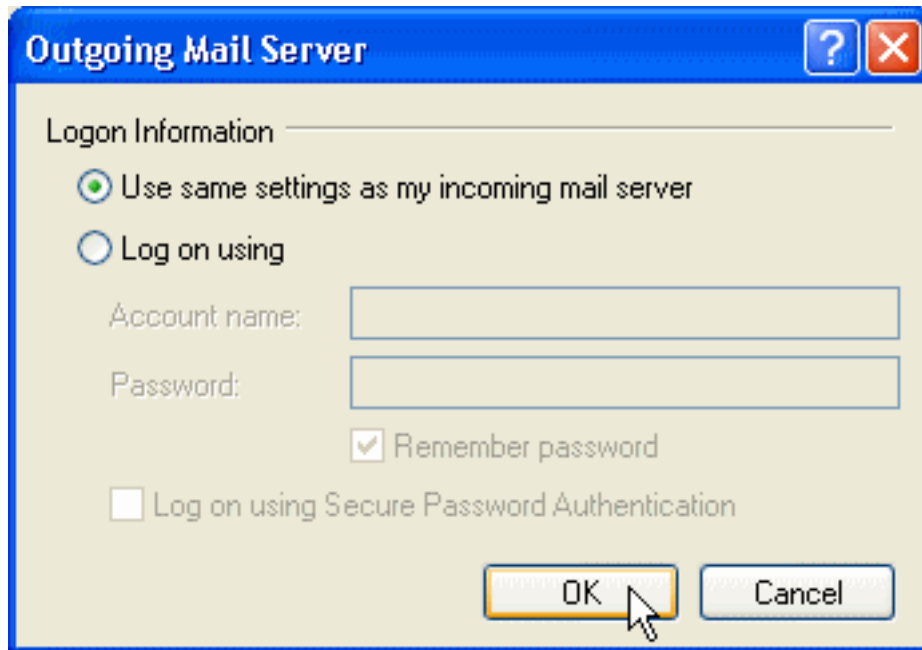
- Account name: user-id@gol.com
- Password: Your Rakuten Broadband Premium account password
- Remember password: Check
- Log on using Secure Password Authentication : Do not check

Outgoing Mail Server

- My server requires authentication : Check

Click on the "Settings" button.

5. Configure the "Outgoing Mail Server" window as follows and click OK.

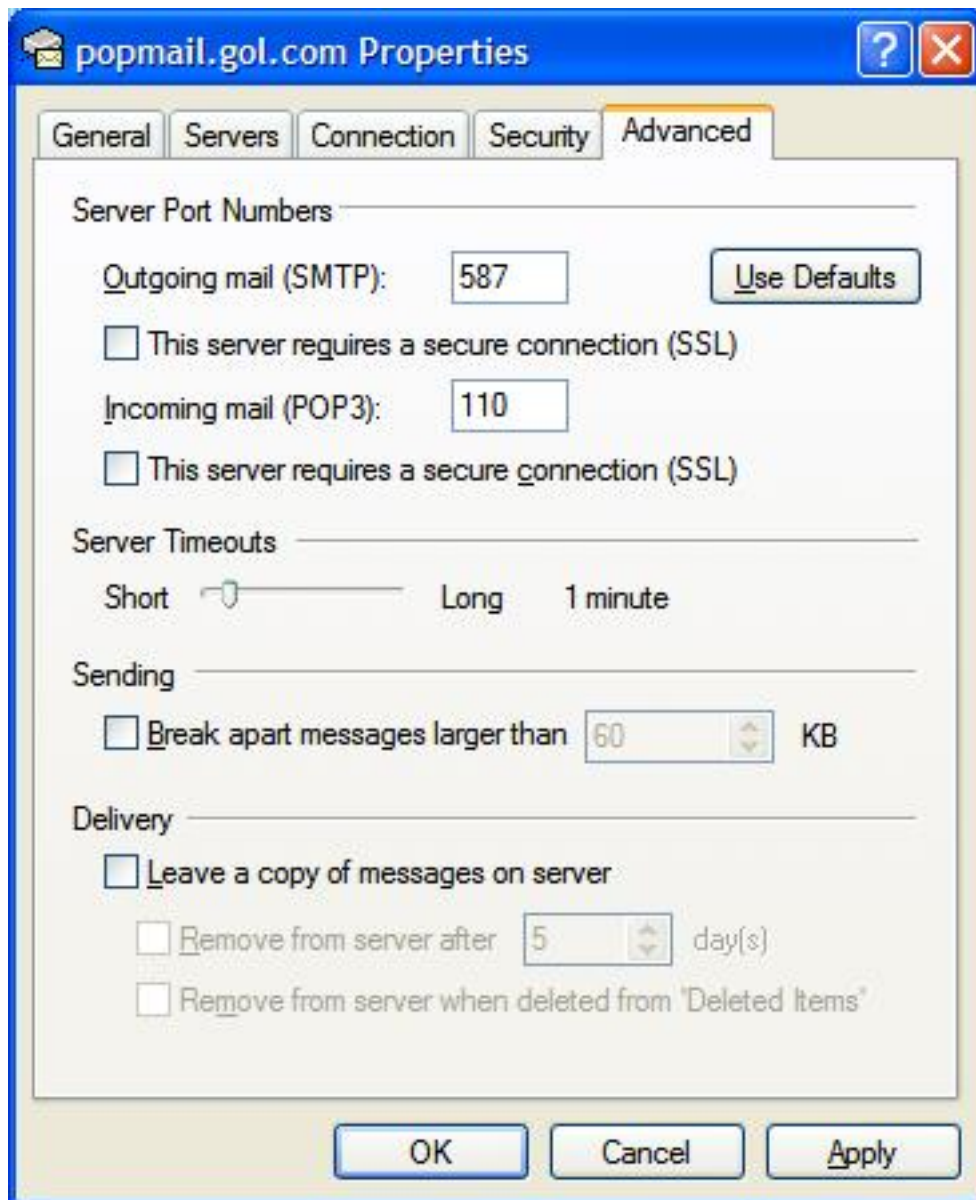


Logon Information

- Use same settings as my incoming mail server: select this

Click "OK."

6. Click on the Advanced tab and confirm that your Incoming server port is 110 and Outgoing SMTP port is 587.



- Incoming Server (POP3): 110
- This server requires a secure connection (SSL): Unchecked
- Outgoing server (SMTP): 587
- This server requires a secure connection (SSL): Unchecked

Click on "Apply" and then "OK."

Your account has now been setup inside Outlook Express and you should now be able to send and receive email from here.

Unique solution ID: #1000
Author: Support
Last update: 2017-07-03 02:40