Q. How do I setup my internet connection in Mac OS 10.4?

A. Please follow the guide below to setup your connection ID and password from Rakuten Broadband Premium in Mac OS 10.4.

NOTE - These instructions apply when you are connecting your computer directly to the NTT device. If you are using a router, please refer to the manufacturers guide to configure this device.

1. Click on the Apple Logo in the top left corner of the screen and click "System Preferences..." here

Ś	Finder	File	Edit	Viev
Ał	out This	Mac		
Ge	et Mac OS	X Soft	ware	
Sy	stem Pref	erence	es	
Do	ock			•
Lo	cation			•
Re	cent Item	IS		•
Fo	rce Quit			
SI	eep			
Re	start			
Sh	ut Down			
Lo	g Out		Ŷ	жQ

2. Click on "Network" in the Systems Preferences screen

00		S	ystem Prefere	nces		\bigcirc
Show All	Displays Sound	d Network	Startup Disk			
Personal						
		File New	3		e.	
Desktop	Dock	General	International	Login	Screen Saver	Universal Access
Hardware	1					
6		8	C.M	S	٨	
ColorSync	Displays	Energy Saver	Keyboard	Mouse	Sound	
Internet &	Network					
		Ø	1			
Internet	Network	QuickTime	Sharing			
System						
9		()	٥	2	1	
Classic	Date & Time	Software Update	Speech	Startup Disk	Users	

3. Click on the "Location:" drop down menu and select "New Location..." here

🖯 🔿 Networ	k 🗆
iei 📃 💩 🌍 🔝	
Show All Displays Sound Network Startup Disk	
Location 🗸 Automatic	c 📄
Show: Internal Modem New Loca	tion
Edit Locat	ion
TCP/IP PPP Pro	xies Modem
Configure: Using PPP	•
	Domain Name Servers (Optional)
IP Address:	
(Provided by PPP server)	
Subnet Mask:	
Router:	Search Domains (Optional)
	Example: apple.com, earthlink.net
Click the lock to prevent further changes.	Apply Now
~	

4. Enter a name for the new location here. We recommend something simple such as "GOL". Click "OK" once the name has been entered

Name your	new location:
GOL	
All users of choose this without ente	this computer will be able to location in the Apple menu ering a password.
TCP/IP	Cancel OK PPP Proxies Modem

5. The "Location" field should now read "GOL". Make sure "Built-in Ethernet" has been selected in the "Show:" drop down menu box and then click on the "PPPoE" tab

0 0	Network	e
Show All Displays Sound Netwo	rk Startup Disk	
Locatio	n: GOL 😝	
Show: Built-in Ethernet		
TCP/IP	PPPoE AppleTalk Proxies	1
	Connect using PPPoE	
Service Provider:	GOL	(Optional)
PPPoE Service Name:		(Optional)
Account Name:	user-id@b-fam.vips.gol.com	
Password:	•••••	
	Save password Checking this box allows all users of access this Internet account without PPPoE Options	f this computer to t entering a password.
	Show PPPoE status in menu ba	ır
Click the lock to prevent fu	rther changes.	Apply Now

Check the option "Connect using PPPoE"

Next, enter your connection ID from Rakuten Broadband Premium in the "Account Name:" field. Depending on the service you are using, the connection ID should look like one of those listed below;

FLETS ADSL - user-id@adsl8.vips.gol.com BFETS/FLETS NEXT Fiber Optic Mansion type - user-id@b-man.vips.gol.com BFETS/FLETS NEXT Fiber Optic Family type -user-id@b-fam.vips.gol.com

Next, enter the password you received from Rakuten Broadband Premium in the "Password:" field.

 NOTE - The connection ID and password is case sensitive. Please enter this exactly as shown on your documentation from us

Check the option to "Save password" and then click on the "PPPoE Options..." button

6. You should now see the following screen

Session	Options:
ः 🗹 c	onnect automatically when starting TCP/IP applications
🗹 P	rompt every 30 minutes to maintain connection
🗹 D	isconnect if idle for 15 minutes
Built	isconnect when user logs out
Advanc	ed Options: PPPoE AppleTalk Proxies
🗹 s	end PPP echo packets
	se verbose logging
Serv	ice Provider: GOL FLET'S (Optional)
	arvice Name: Cancel OK (Optional)

Make sure you have the following options checked here;

- Connect automatically when starting TCP/IP applications Checked
- Send PPP echo packets Checked
- Use verbose logging Not checked

The other options on this screen are optional. Once you have selected what settings you would like to check, click the "OK" button

7. Click "Apply Now" to save the changes.

00		Network	0
Show All Displays	Sound Networ	k Startup Disk	
	Location	n: GOL 😝	
Show: Built-in E	thernet	*	
	TCP/IP	PPPoE AppleTalk Proxies	
		Connect using PPPoE	
Ser	vice Provider:	GOL	(Optional)
PPPoE S	ervice Name:		(Optional)
Ad	count Name:	user-id@b-fam.vips.gol.com	
	Password:	•••••	
		Save password Checking this box allows all users o access this Internet account without PPPoE Options	f this computer to entering a password.
		🗐 Show PPPoE status in menu ba	r
Click the loc	k to prevent fur	ther changes.	Apply Now

You can now close the "Network" window

8. At this point, you should be able to open a web browser such as Safari and connect to the internet. If you are unable to do so, the settings inside the "Internet Connect" application may also need to be updated.

Click on the "Finder" in the "Dock" at the bottom of the screen



9. Click on "Applications"



(c) 2024 Rakuten Communications Corporation <supporte@gol.com> | 2024-05-14 02:04 URL: https://faq-e.gol.com/index.php?action=artikel&cat=0&id=55&artlang=en 10. Double click the "Internet Connect" icon here. If you cannot see the "Internet Connect" icon in the "Applications" folder, open the "Utilities" folder and you should see this icon here.



11. In the "Internet Connect" screen, make sure the option "Built-in Ethernet" has been selected from the "Configuration:" drop down menu box and that your connection ID and password is shown here.

00	Built-in Ethernet
Cor	nfiguration: Built-in Ethernet 📑 🔼
Servio	e Provider: GOL
	Name: user-id@b-fam.vips.gol.com
	Password: ••••••
	Show PPPoE status in menu bar
These s	ettings can be changed in Network Preferences. Edit
Status: Idle	Connect

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Click the "Connect" button here and you should now be able to connect to the internet. You should now be able to connect automatically in the future as well by simply opening your web browser.

If you have any problems connecting, please refer to our other FAQs or contact us.

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