Internet Services

Q. Can you provide a list of all services that Rakuten Broadband Premium offer?

A. The following is a list of the service we can provide;

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1. Fiber Optics

Rakuten Broadband Premium can provide connections IDs to be used in conjunction with any FLETS service provided by NTT;

NTT East - FLETS Hikari Next, FLETS Hikari Next High Speed Type, FLETS Hikari Light
NTT West - FLETS Hikari Premium, FLETS Hikari Next, FLETS Hikari Super High Speed Type (Hayabusa)

Please refer to this page for a full breakdown of costs for this service

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2. ADSL

Rakuten Broadband Premium can provide connections IDs to be used in conjunctions with the FLETS ADSL service offered by NTT East and NTT West. There are 2 different types of FLETS ADSL service provided by NTT

Type 1 - The ADSL signal runs over a phone line and so requires a land line to be installed in your home
Type 2 - A phone line is not required for this ADSL service but is often not recommended as it can involve expensive initial setup fees

Please refer to this page for a full breakdown of costs for this service

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3. Static IP (Fiber Optics and ADSL)

If you require a static IP address or several static IP addresses, Rakuten Broadband Premium can provide this service. The static IP service includes free reverse DNS and we can also provide forward DNS for an additional cost of 5,250yen per year (inc. tax)

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4. Web Hosting

Rakuten Broadband Premium currently provides 3 different Web Hosting Packages. For a side-by-side comparision of the 3 different packages we offer, please check our site here

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5. Domain Name Registration

Rakuten Broadband Premium can currently register the following domain names;
.com, .net, .info, .org, .cc, .tv, .de, .jp, .co.jp, .gr.jp, .ne.jp, .or.jp, .ac.jp

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6. IP Phone

Internet Services

Rakuten Broadband Premium can provide an IP phone service in conjunction with our internet service. Unfortunately, we cannot provide IP phone services to users who are not using our internet service as well

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7. Optional Services (Applied for via the Members Station)

Mail Plus - Increased mailbox size (@gol.com account)
Advanced SPAM Filter - Reduce the amount of spam mail you receive (@gol.com account)
Virus Filter - Block mail carrying attachments containing viruses (@gol.com account)
Additional Mailbox - Create an additional mailbox to use (@gol.com account)
Alias - Create an alias for your main email account (@gol.com account)

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8. Other services

We can provide other services such as IP-PBX, B2BUA and more but with limited English support. If you are interested in these services, please feel free to contact us for more information

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