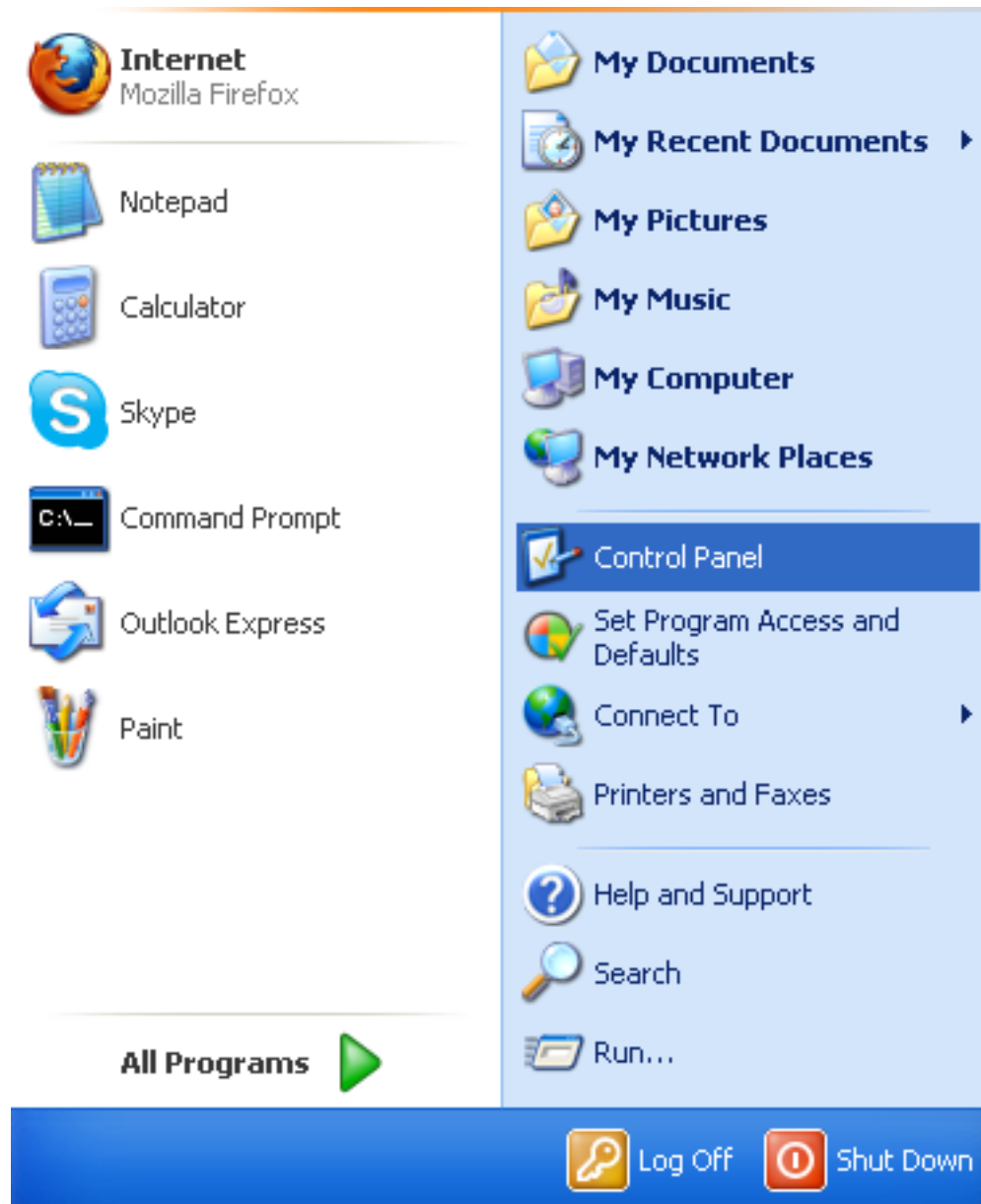


Q. How do I setup my internet connection in Windows XP?

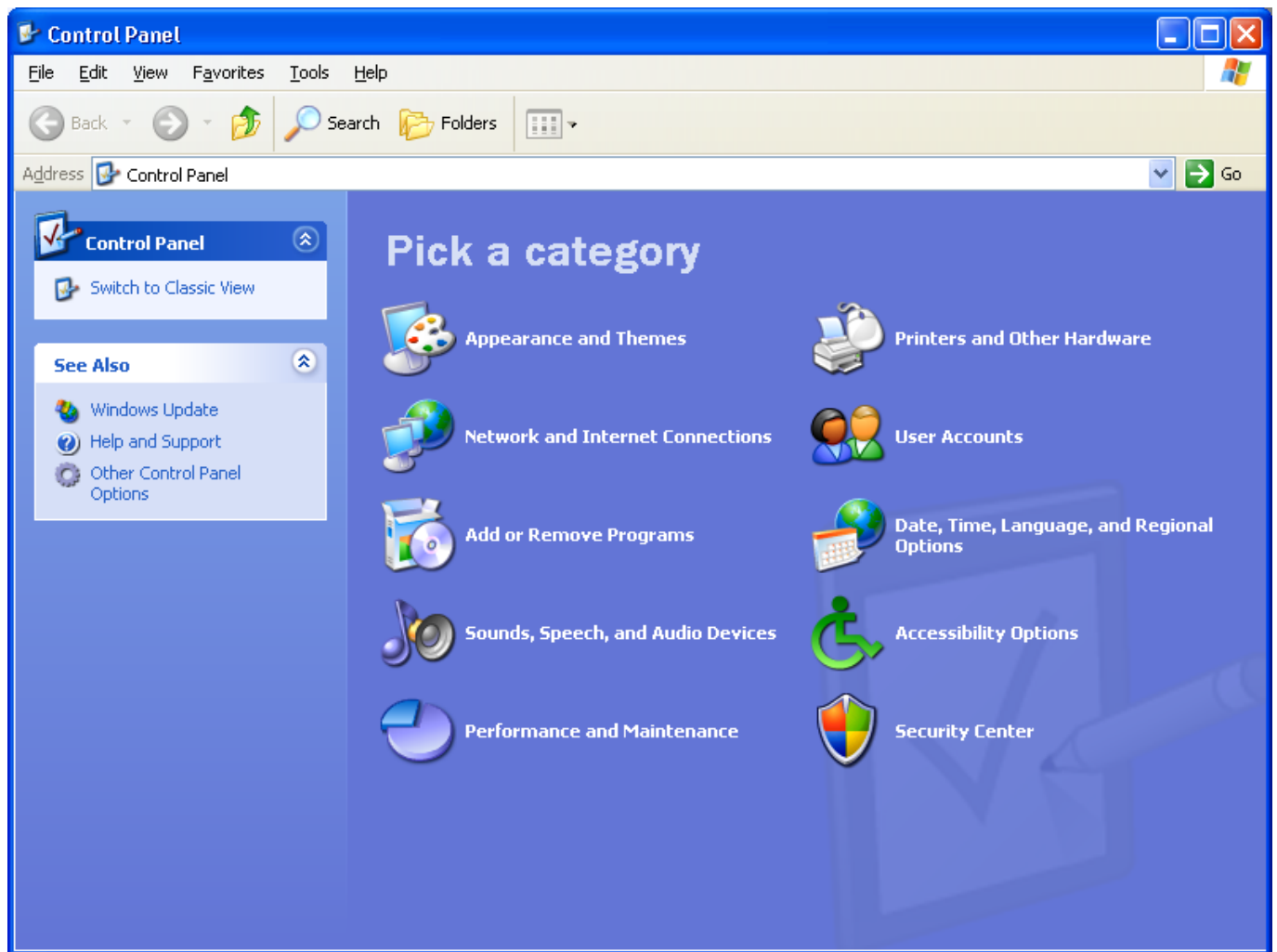
A. Please follow the guide below to setup your connection ID and password from Rakuten Broadband Premium in your Windows XP machine.

NOTE - These instructions apply when you are connecting your computer directly to the NTT device. If you are using a router, please refer to the manufacturers guide to configure this device.

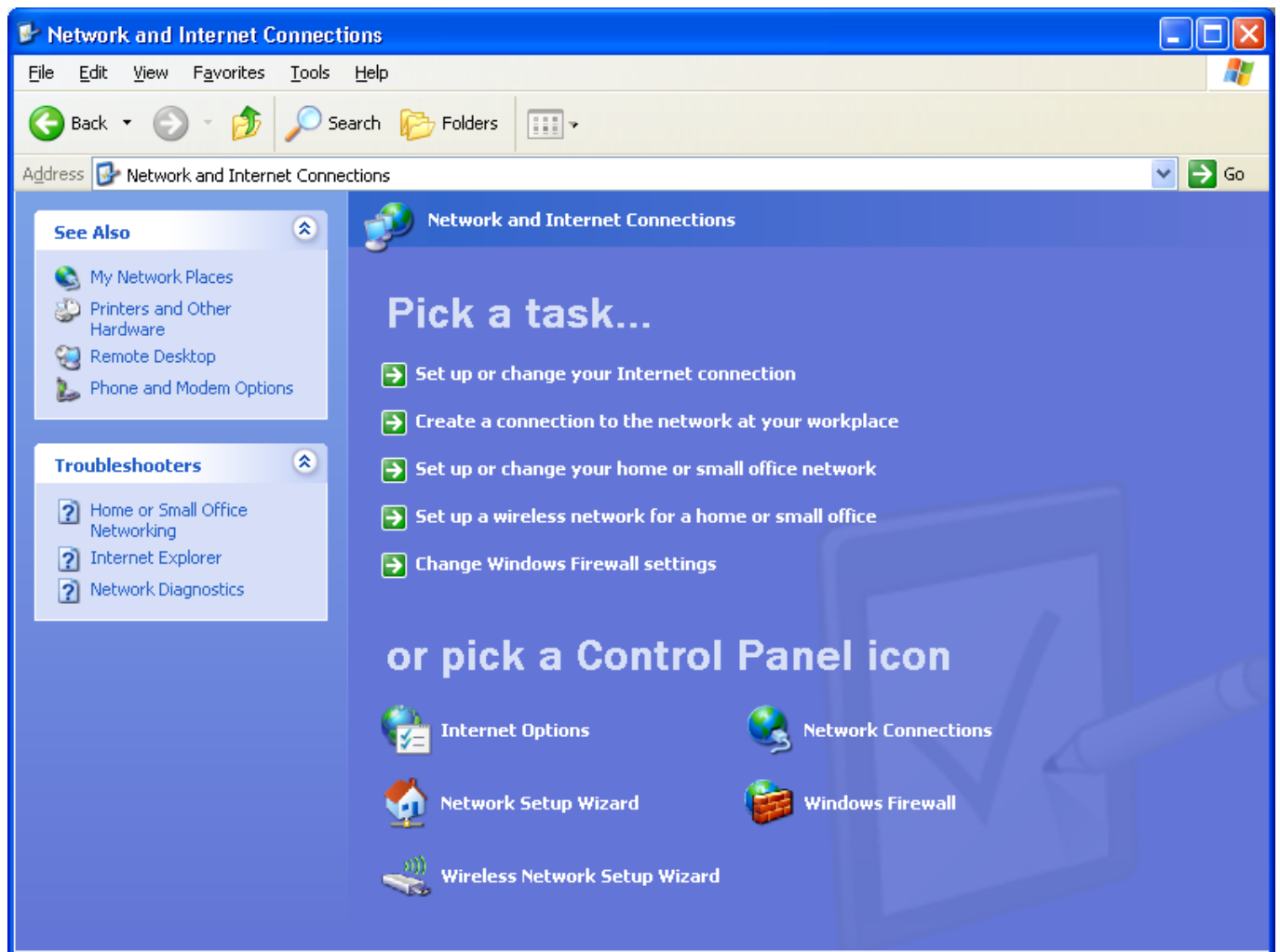
1. Click on the "Start Menu" and click on "Control Panel" here



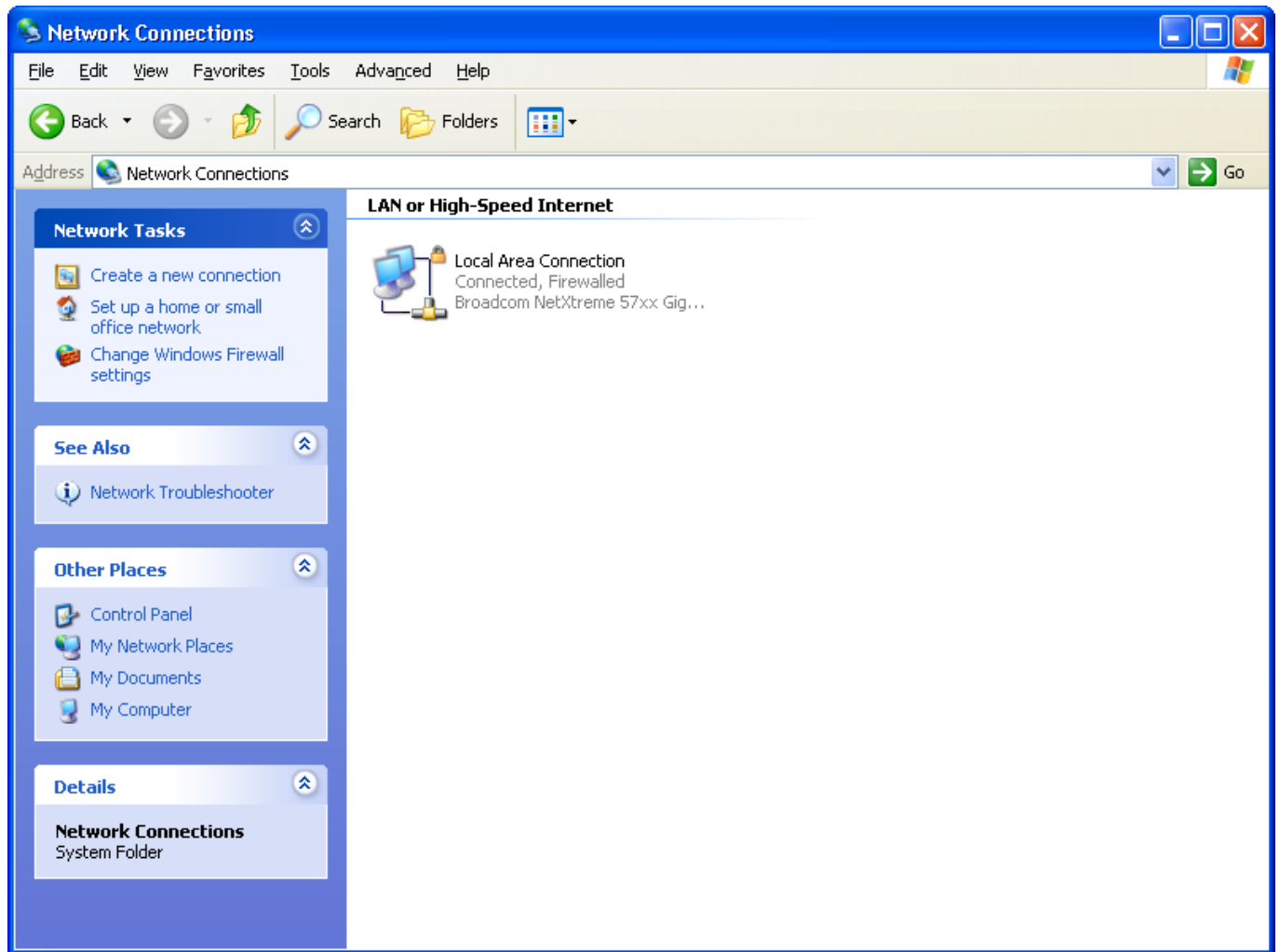
2. Click on "Network and Internet Connections" in the Control Panel



3. Click on "Network Connections"



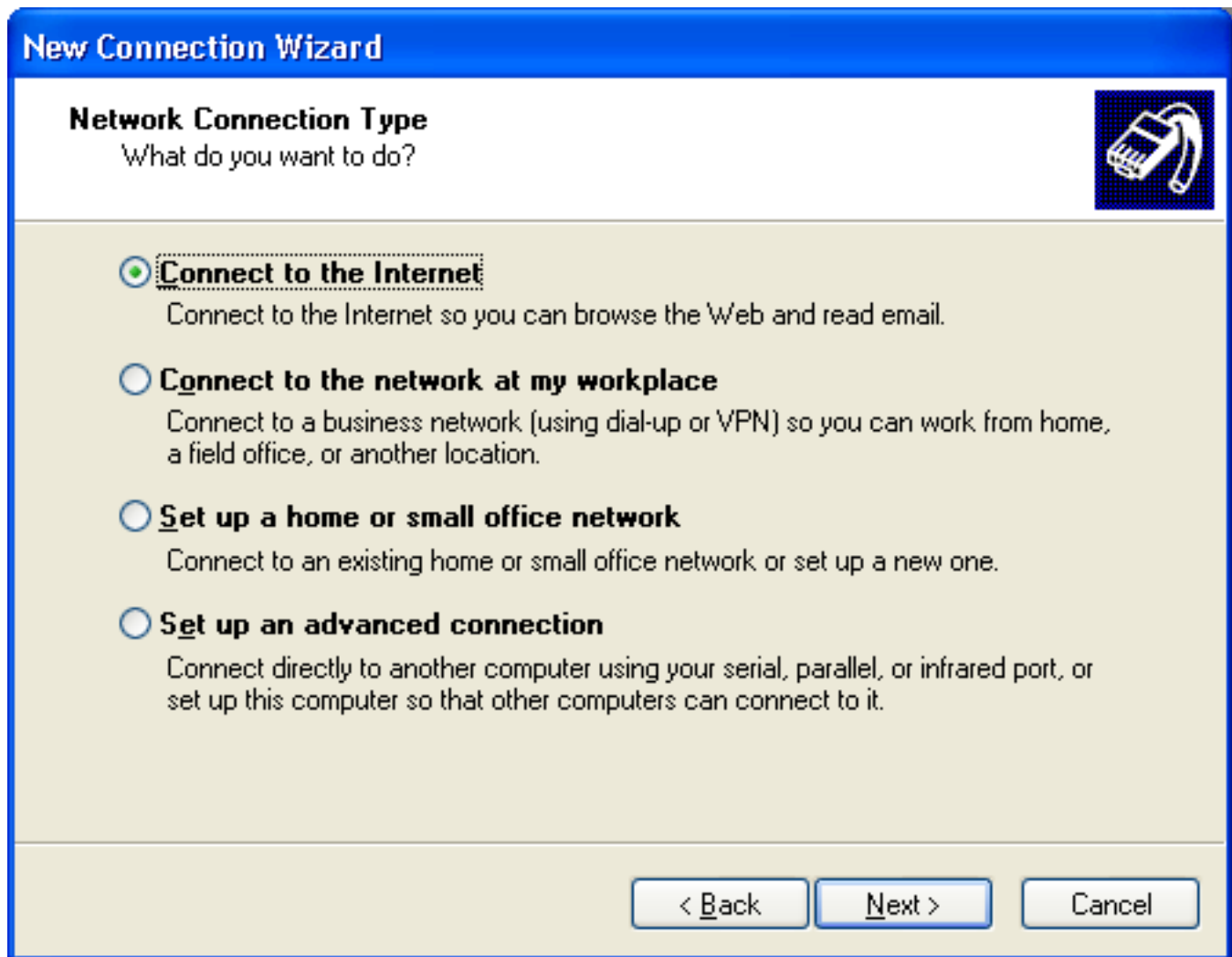
4. Click on "Create a new connection"



5. The New Connection Wizard will appear. Click "Next"



6. Select "Connect to the Internet" and then click "Next"



7. Select "Set up my connection manually" and then click "Next"

New Connection Wizard

Getting Ready

The wizard is preparing to set up your Internet connection.



How do you want to connect to the Internet?

☐ Choose from a list of Internet service providers (ISPs)

☒ Set up my connection manually

For a dial-up connection, you will need your account name, password, and a phone number for your ISP. For a broadband account, you won't need a phone number.

☐ Use the CD I got from an ISP

< Back


Next >

Cancel

8. Select "Connect using a broadband connection that requires a user name and password" and then click "Next"

New Connection Wizard

Internet Connection
How do you want to connect to the Internet?



☐ **Connect using a dial-up modem**
This type of connection uses a modem and a regular or ISDN phone line.

☒ **Connect using a broadband connection that requires a user name and password**
This is a high-speed connection using either a DSL or cable modem. Your ISP may refer to this type of connection as PPPoE.

☐ **Connect using a broadband connection that is always on**
This is a high-speed connection using either a cable modem, DSL or LAN connection. It is always active, and doesn't require you to sign in.

< Back Next > Cancel

9. Enter a name for the new connection. We recommend something simple such as "GOL". Click "Next" once you have entered the name

New Connection Wizard

Connection Name
What is the name of the service that provides your Internet connection?

Type the name of your ISP in the following box.

ISP Name

GOL

The name you type here will be the name of the connection you are creating.

< Back Next > Cancel

10. Enter your connection ID and password from Rakuten Broadband Premium here. Depending on the service you are using, the connection ID should look like one of those listed below;

FLETS ADSL - user-id@adsl8.vips.gol.com

BFETS/FLETS NEXT Fiber Optic Mansion type - user-id@b-man.vips.gol.com

BFETS/FLETS NEXT Fiber Optic Family type -user-id@b-fam.vips.gol.com

NOTE - The connection ID and password is case sensitive. Please enter this exactly as shown on your documentation from us

New Connection Wizard

Internet Account Information

You will need an account name and password to sign in to your Internet account.



Type an ISP account name and password, then write down this information and store it in a safe place. (If you have forgotten an existing account name or password, contact your ISP.)

User name:

user-id@b-man.vips.gol.com

Password:

••••••••

Confirm password:

••••••••

☒ Use this account name and password when anyone connects to the Internet from this computer

☒ Make this the default Internet connection

< Back

Next >

Cancel

Once you have entered the "User name" and "Password", check the boxes at the bottom of the screen and then click "Next"

11. Click "Finish" to complete the connection setup



12. The "Connect GOL" screen will appear automatically after completing the connection wizard. Click the "Connect" button to establish the connection to the internet



13. You should now be connected to the internet.

If you have any problems connecting, please refer to our other FAQs or contact us.

Unique solution ID: #1041

Author: Support

Last update: 2017-07-03 03:09