Windows OS

Q. How can I fix Adware and Malware issues?

1. If you have recurring pop-up windows or your browswer seems to have been hijacked, we recommend reading the following webpage on the Microsoft website 'Scan for spyware and other potentially unwanted software' at the link below:

http://windows.microsoft.com/en-us/windows/scan-for-spyware-unwanted-software#1TC=windows-7

2. Further and as mentioned on the Microsoft webpage above, we recommend using the free Microsoft Security Essentials application to scan and remove unwanted software. Click the link below to go to the homepage and download the application:

http://windows.microsoft.com/en-us/windows/security-essentials-download

Unique solution ID: #1097
Author: Support
Last update: 2015-02-03 00:25