

# Troubleshooting

## **Q. I can receive email but I can't send anything. What's causing this?**

A. Please confirm that you have setup your email client correctly and that you have the [correct email settings](#)

If the settings are correct, any Anti-Virus or Firewall software you are using may be interfering in the sending procedure. If you disable this software and continue to have the same problem sending mail, please contact us.

Unique solution ID: #1001

Author: Support

Last update: 2011-06-29 02:24